Fabryka Neonów

BY INVITATION · COMPANIES WITH A VAT ID

White label partnership

Sell our signs under your own name

LED neon signs, 3D letters, lightboxes, illuminated panels and signs made by Fabryka Neonów, delivered in neutral packaging, with a partner account in our configurator and a discount that grows with your orders.

up to 20%	from 1 pc	14 days	24 months
partner discount	no minimum order	production time in working days	warranty on every product

What you get

White label delivery
Neutral packaging without Fabryka Neonów branding, without our invoice or leaflets. You set the price for your own client and keep the relationship.

Our configurator for your team
Quote and order signs yourself: live price, 2D preview, automatic logo vectorisation, any size, colour and quantity.

Partner price
Your discount is shown next to the standard price in the configurator and as a separate line in the cart and on the invoice.

Orders straight to production
No retyping, no email back and forth. The order goes from the configurator directly to our production.

Free sample kit
A sample kit of our products, so you can show materials to your clients. You pay only the shipping.

Made in EU, 24-month warranty
Our own production in Europe, with experience since 1995. Our standard 24-month warranty applies to every product.

Full insight into every order
You track production live and know exactly what was done, when and by whom. You get photos from production for every product and can write directly to the people who make it.

How it works

1
We invite you
We create your partner account, for companies with a VAT ID.

2
You log in
Email and a one-time link, no password.

3
You quote and order
Live partner price in the configurator.

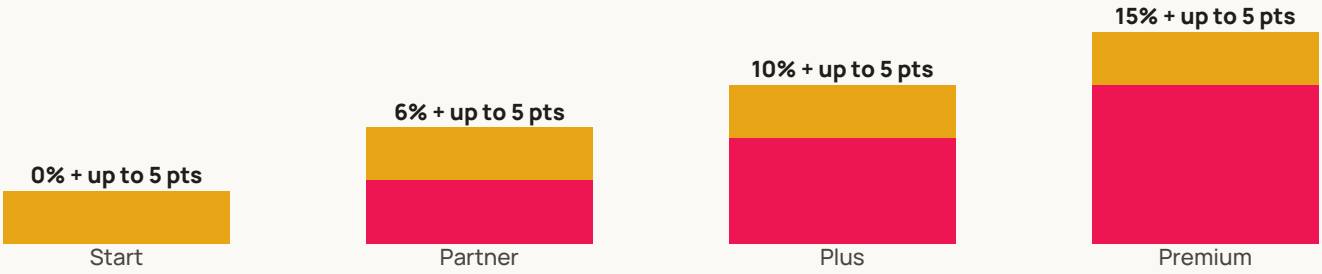
4
You move up
Higher level = higher discount (table on page 2).

Partner levels

LEVEL	CONDITION (LAST 12 MONTHS)	FOR WHOM	DISCOUNT
Start	Partner account, first orders at the configurator price	To get started	**0%**
Partner	3 orders and 6,000 PLN (≈ 1,300 EUR) net	Regular orders	**6%**
Plus	6 orders and 20,000 PLN (≈ 4,400 EUR) net	Long-term partnership	**10%**
Premium	12 orders and 50,000 PLN (≈ 11,100 EUR) net	Largest partnerships + white label configurator on your website	**15%**

The discount is applied immediately and shown on the invoice. It is not a credit to use later.

Level discount + up to 5 process points **max. 20%**



Process discount: up to 5 extra points

A well-prepared order is faster and cheaper for us to produce. We share that saving with you.

WHAT YOU DO	EXTRA DISCOUNT
Upload a production-ready vector file (SVG, PDF, AI or EPS) in the configurator	**+3 pts**
Choose a flexible date: we pick the delivery day, at the latest the standard lead time plus 5 working days	**+2 pts**
Order 3 or more pieces in one order	**+2 pts**

Process discounts add up to at most **5** points, and level plus process discount is at most **20%**.
With express there is no process discount, and the level discount does not apply to the express surcharge.

Example. Plus level (**10%**), a ready vector file (**+3**) and a flexible date (**+2**) give **15%** off the configurator price, as a separate line on the invoice.

Example **2**. Premium level (**15%**), a ready vector file (**+3**) and **3** pieces in one order (**+2**) give the maximum **20%** discount.

How we work together

Ordering and production

- Orders from **1 piece**.
- Our own production: LED neon signs, 3D letters, lightboxes, panels and signs, illuminated or not, for indoor and outdoor use.
- Production for partners: **14 working days** from artwork approval.
- Express 48h: **2 working days**, for a surcharge.
- We make samples on request.
- Included: the product, power supply, cable, remote control (if the product has dimming or effects), mounting kit with a template.

Shipping

- We ship **worldwide**.
- Neutral parcel: no Fabryka Neonów branding, no invoice or leaflets from us. We can add your own documents.
- Dropshipping: single pieces straight to your client.
- Sender on the label: neutral or your details. Larger orders go to you or your warehouse first.
- Courier (DPD, GLS, FedEx), approximately: Poland **1–2**, EU **2–6**, outside the EU usually **2–7** working days + customs clearance.

Formalities and payment

- At the start, payment in advance or a deposit.
- Bank transfer with payment terms at the earliest after **2 months** and **3 orders**. Dropshipping always in advance.
- Invoices with **0% VAT** where the law allows it (EU company with an EU VAT number, export).
- **CE** and **RoHS** documentation.
- **24-month** warranty on every product.
- Configurator for quotes from the start, white label configurator on your website at Premium level.

What the discount does not cover

shipping · installation · service · graphic design · express surcharge

- It does not combine with other discounts or promotions. If you also qualify for a volume discount, we apply the higher one.
- Non-standard projects (structures, very large lightboxes, individual offers) are priced separately, outside the partner account.
- Prices and thresholds are in PLN, net. Terms may change with advance notice; changes do not affect orders already placed.

How to start

Write or call us and tell us what you sell and how often you order. If the programme fits, we set up your partner account and go through the details in a short call.

bok@fabrykaneonow.pl I +48 731 08 00 00 I fabrykaneonow.pl

Write to us

What we make for you

Not just neon signs. Everything is made in our own production in Wrocław, from a single piece to series. Series, e.g. 100 to 5,000 pieces, are priced individually.

Illuminated signs

LED neon signs in a single colour or RGB, for indoor and outdoor use. 3D letters with an illuminated face (opal acrylic face, PET-G sides) and halo-lit letters. Lightboxes made of Dibond and aluminium profile, including double-sided ones and ones with a protruding acrylic face. Illuminated acrylic panels and plaques with UV print, freestanding signs lit from the base, and marquee bulb letters.

Non-illuminated signs and letters

3D letters and logos made of XPS, painted or faced with acrylic or gold and silver Dibond. Acrylic letters, including mirror acrylic. Dibond and PVC panels and signs with UV print or cut vinyl, and vinyl wrapping.

In-house processing

UV printing, CNC milling, laser cutting and painting in any RAL colour. Power supplies and controls: remote, Wi-Fi, RGB, dusk sensor.

Mounting, structures and shipping

Stands, cable suspension, trusses and mounting rails. Installation in Poland, and in neighbouring countries on request. Transport crates for large items and shipping outside the EU too. We can prepare a visualisation before production.

How we pack and ship



A wooden crate for large letters, built in our workshop next to the CNC machines.

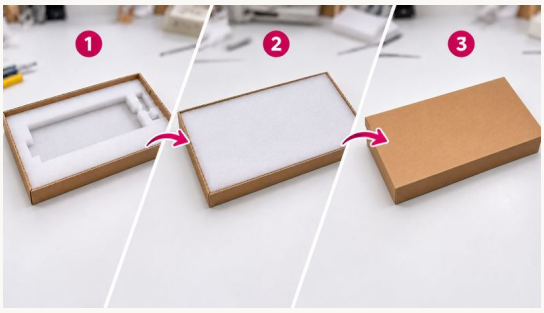


Diagram: a foam insert cut to the shape of the product (1), covered with a second layer (2) and closed in the box (3).



A neon sign ready to ship: power supply, mounting template and protective film in one box.



A box with a foam insert cut to the size of the product.



3D letters packed in a box matched to their length.



Parcels wrapped in film, labelled for the carrier and ready for collection.